



Legend

Comment Collection (ID)

Cadastre

Model Extent

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Job ID: 30285
 Client: Swan Hill Rural City Council
 Title: Swan Hill Comment Collection - Southern Package



ID	Community Comments
1	A solution is to use the Racecourse Reserve as a retardation basin to relieve pressure on the drainage system. Stormwater can be diverted there instead of flooding streets. Kerb and channeling on Coronation Ave's east side can capture and redirect water
2	Water accumulates here, no adequate drainage in storm events
3	Water cannot flow into the boys street due to the recent develeopments work. water sit more than a month and cannot drain out
4	Water flow from east to west and ponding in these two locations. overflow into the western properties .
5	Water sit at here, passing through the property. In January 2022, 50mm water depth at the street and the water raise in 20 mins, the drain out quickly in 30mins. Sag in Burton St, overland flow comes down Coronation Ave and Burton then floods No. 28 and 30 Burton. Suspected lack of drainage capacity upstream.
6	Water cannot flow to the west, since the gray street aroundabout is higher
7	Driveway redevelopment cannot flow into racecourse
8	Garage at this location got flooded Dec 2020, around 200mm high. Water flows from east to west, spreading along the railway but does not overtop the railway. Railway Avenue has small, flat pipes. All runoff from Railway Ave relies on a small inlet pit on the corner. Floods nearby homes. 13 Railway Avenue used to function as overland flow flood storage when the block was vacant. Now the block has been developed, which has made drainage worse.
9	No fall for the pipeline
10	Water pools at this roundabout
11	Bridge is the high point in the road reserve, water flows to the east of this location.
12	Potential WSUD design location nominated in Master Plan
13	Basin/dam that is usually full. This location on Werril Street is a sag in the road. Runoff accumulates at the sag but cannot drain through the pipe under the road because the basin is always full. Floods the front yards and driveways of two houses.
14	New site of relocated school
15	Pump either fails or has insufficient capacity for larger storms. No other substantial drainage available. Local sag fills with water and regularly floods No. 16's shed and No. 18.
16	Lower houses suffer more due to natural drainage. Residents miss work to manage contaminated floodwater from septic tank issues. Pumping between nature strips impedes traffic, and the new Heirloom estate removed our pumping options.
17	Pump either fails or has insufficient capacity to drain the adjacent storage. Results in water backing up through the pipes to Milloo Crescent and flooding the street.
18	After floodwaters back up through pipes and flood Milloo Cres, water spills out of back yards and flows into the units immediately north
19	No stormwater drainage on Settlers Court, floodwaters accumulate and do not drain away. Residents have to organise their own pump hire in storm events to remove the water. The former channel they pumped to has been decommissioned
20	Charlie Gray Close has no drainage. Water accumulates in southeast Corner of 8 Charlie Gray Close
21	Stormwater has nowhere to drain and fills the yard of No. 2 Settlers Court.
22	Ponding of water reported on Yana Street between Landy Crescent and Charlie Gray Close
23	Nalder Drive reported to have stormwater drainage issues.
24	Frequent flooding of Sebastion Close reported (3 times in 2 years)
25	Stormwater drain underneath Mulbar Street reportedly caved in
26	Frequent flooding issues at Swan Hill North Primary School. Suspected insufficient capacity of pipe network in the vicinity.
27	Regular flooding of Nalder Drive road reserve. Residents unable to get out of their driveways.
28	Reported regular flooding of Donnington Street. Suspected clogged gutters, potentially pits.
29	Floodwater on road and driveway reportedly prevents residents from leaving No. 32 Nalder Dr.
30	Regular flooding of Chapman Street often prevents school attendance at Swan Hill North Primary School
31	Fills with water during rainfall event. Reportedly worsens mosquito issues in the vicinity
32	Formal drainage is needed for our estate. We've faced significant flooding multiple times in the past 15 years. Development rules allowed larger blocks, shifting costs to residents, leading to higher home insurance.
33	Street mains regularly full resulting in house drains and toilet frequently slow to drain. Photo and BOM data submitted to evidence even 1mm rainfall days result in pooling on road.
34	The intersection of Gray and Splatt has a deep gutter that nearly bottoms out cars when turning onto Splatt. This requires a very slow turn, which is dangerous if another vehicle is approaching. A culvert arrangement would allow for a smoother turn.
35	The intersection of Gray and High St has a deep gutter that nearly bottoms out my car when turning onto High St. This requires a very slow turn, which is dangerous if another vehicle is approaching. A culvert arrangement would allow for a smoother turn.

36	My neighbor drained black water into my yard due to severe flooding. A possible solution is building a pond in the nearby nature reserve to store stormwater for pumping when needed.
37	Every heavy rain floods yard and threatens house.
38	Back Boga Road- a natural point of water when there is a wet period, high rain event. Suggest this is enhanced and expanded to be Water Sensitive Urban Design- wetland- ephemeral, Green open space. Habitat.
39	Charlie Gray Close has no stormwater system. They flood often, and kids swam in 600mm of water on Christmas 2023. Residents note they have been on the 10-year plan for 15 years.
40	Water accumulates and does not drain. Existing pit and pipe network does not remove water. Once when the pipes and pits were unblocked following a flood event, the pits successfully drained the stagnant water. Suspected blocked/damaged pits and pipes.
41	The corner drain is currently full of sludge. There are issues with flooding at Butterworth Street and Berrybank Drive and adjacent properties which will not be resolved with the improved drainage if drain maintenance is not enforced. Some of the road verges in both Butterworth St and Berrybank Drive do not drain into a drainage system and water remains in the verges, all the verges should be surveyed so they drain effectively
42	The existing drain on the corner of Butterworth & Berrybank is the main water collection point and there should be additional drainage points between Berrybank Drive and Williams Rd to collect the water before it gets to Berrybank Butterworth intersection
43	The court of Yvonne Close should also have a drain.
44	Regularly floods with heavy rain events
45	Regularly floods with heavy rain events
46	Regularly floods with heavy rain events
47	Regularly floods with heavy rain events
48	After severe rain events the front and back yards as well at the rear of the shed fills completely with water for days.
49	The compulsory installation of drains under all crossovers has worsened the situation, allowing water to drain freely to one end with no outlet, leading to flooding in certain houses.
50	There is concern about stagnant water in the table drains, leading to health risks with the septic tanks. The property retains the most water, and the table drains fail to drain it properly.
51	Infrastructure installed after the 2011 floods has provided little relief. During the 2022 floods and heavy rains in Christmas 2023, the property was inundated, with no ability to pump excess water away.
52	Most water migrates from the drains at the western end of the estate to the east/south and ends up at the very end of Charlie Gray Close
53	At this end it builds up and breaks out of the drains and floods the front yards of numbers 14 and 16. 16 in particular has had multiple events where the house was nearly flooded and was only saved by local and public intervention by pumping water out
54	When large storm events occur or when there is a prolonged wet period which causes the ground to be saturated the drains will still reach capacity and there is nowhere for the water to go. It either breaks out of the drain and causes a flooding risk